METROPOLITAN TRANSIT AUTHORITY OF BLACK HAWK COUNTY
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MET Transit wants your input. The following survey was developed to gather information from our passengers for a system wide route restructuring project. The plan is to adjust the routes that will create more frequency, less travel time and most importantly better service for our riders. Please take a couple of minutes to complete this survey and return it to the bus driver or the Central Transfer building. The survey can also be downloaded on MET's website at www.mettransit.org. if you have any questions or comments, please email David Sturch at d.sturch@mettransit.org. Thank you for your participation.

1.) Where do you live? (Check one)

- ☐ Waterloo
- ☐ Cedar Falls
- ☐ Other

2.) Which bus route do your ride the most? _____

3.) Check any of boxes that describe you:

- ☐ I am an older adult (65+)
- ☐ I have a physical disability
- ☐ I am a UNI student
- ☐ I am a Hawkeye College student
- ☐ I am a minor (under 18)
- ☐ I don't have a car

4.) How often do you ride the bus? (Check one)

- ☐ 3 or more days per week
- ☐ At least once per week
- ☐ At least once per month
- ☐ Less than once a month
- ☐ Never

5.) Select two improvements you would like the most?

- ☐ More direct routes that take less time
- ☐ Fewer transfers
- ☐ New routes to areas without service
- ☐ More reliable, on-time service
- ☐ Other _____

6.) List three places you travel to the most. (Examples: Crossroads Hy-Vee, People's Clinic)

1. _____
2. _____
3. _____

7.) What is your overall perception of the transit system in Waterloo and Cedar Falls? (Circle one)

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Poor Excellent